



10106 Cedar Edge Dr.
Houston, TX 77064
832-660-3386
zzpools713@gmail.com

Workmanship Warranty

We'd like to first thank you and congratulate you on choosing Z&Z Pools as your preferred pool remodeling company. Z&Z Pools is committed to providing industry leading quality and excellence in our workmanship. With that said, this certificate provides you with our personal guarantee of our workmanship.

- White Plaster Workmanship Guarantee = 1 Yr. Workmanship Warranty on any defects to your pool's plaster. This warranty is separate from the manufacturer's warranty and is transferrable.
- Quartz Plaster Workmanship Guarantee = 5 Yrs. Workmanship Warranty on any defects to your pool's plaster. This warranty is separate from the manufacturer's warranty and is transferable.
- Pebble Plaster Workmanship Guarantee = 7 Yrs. Workmanship Warranty on any defects to your pool's plaster. This warranty is separate from the manufacturer's warranty and is transferrable.

Upon completion of refinish, it is imperative that the pool be brushed at least once a day for the first two weeks to remove any plaster dust or scale. After this, it is the responsibility of the Homeowner to follow proper maintenance schedules. This is the responsibility of the homeowner and not the plaster company. Pool plastering is done and applied "free hand." Each plaster surface coating will have some waviness or fluctuation. Observations should not be made during times of direct sunlight, windy days, or in pool lighting conditions. Using the pool light at night can exaggerate imperfections. These are not considered as fair representations for viewing the true appearance of a new plaster finish. **If structural cracks exist, there is no warranty on existing cracks.** It is possible for any cracks in the pool or deck to reoccur at a later date if further movement of the pool occurs. All material and labor are provided by Z&Z Pools. Warranty starts date of plaster to the end of the warranty period. Plaster warranty covers: Plaster cracks (not structural), plaster pop-offs, or any plaster hollow spots. If any of these warranty issues were to arise, Z&Z Pools is to repair these areas by administering a plaster patch. Re-plastering the entire plaster surface is NOT covered under the plaster warranty unless: the entire plaster surface cracks or plaster completely starts delaminating. If warranty repair consists of draining your pool, Z&Z Pools is only responsible for material and labor of the repair. Water and chemical expenses are not covered under the warranty. Z&Z Pools is not responsible for damage to surface caused by existing pool defects (weep holes & leakers), Acts of God (serious and unforeseen weather conditions following completion of work), improper filling procedures, improper startups of third party work. Warranty does not cover stains. Z&Z Pools will provide pool owner specific written instructions regarding startup and filling procedures to ensure that appropriate curing of plaster occurs and warranty is not voided. As stated on our startup sheet, according to the NPC (national plaster council), the most critical period is the first 30 days after a plaster application is completed. Special care should be taken during this period to ensure the overall longevity of your new plaster finish. Z&Z Pools will not honor this warranty if a 3rd party company is used for the initial start-up as we cannot guarantee their work is done in accordance with both the NPC and our standards. Z&Z Pools will not honor this warranty due to apparent neglect or improper maintenance of your pool. Proper maintenance is necessary in ensuring the overall life expectancy of your pool's plaster finish. You will be provided with a guide for proper maintenance schedules by Z&Z Pools. This contract will be voided if final payment(s) are not made in full to Z&Z Pools upon completion of work.

Customer Name:

Customer Address:

Acknowledged by:

Approved by:

Date:

Effective Start